



Bas van Rossum <basvrossum@gmail.com>

your request has been registered

1 bericht

KLM <Customer-care@klm.com>

4 maart 2011 18:02

Aan: basvrossum@gmail.com

This is an automated e-mail, please do not reply.

Dear Mr VAN ROSSUM

Thank you for your message.

The Customer Care department will study your request and will reply at the following address:

basvrossum@gmail.com

For a better follow-up of your file, your request has been registered under the reference: 4952922001.

Please quote this number in any correspondence.

Given the unprecedented number of requests we are receiving at the moment following the flight disruptions across Europe and North America caused by weather, we may not be able to handle your communication as quickly as we would normally wish to.

You have our assurance that your message will receive our fullest attention at the earliest opportunity.

We thank you for your patience and understanding in these exceptional circumstances.

Yours sincerely,

Europe Customer Care

It is not possible to reply to this e-mail address. Should you need to contact us again, please do so via our webform which you can find on our internet site. Please mention your reference number 4952922001 in the designated field at the bottom of the form.

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